

2107100

**MASTER OF VOCATION**  
**Management-HRM**  
**Subject: Management of Industrial Relations**  
**Subject Code: MSR-812**  
**Semester: Second**  
**July 2021**  
**Theory (External): 70 Marks**  
**Time: 03 Hours**

---

**Instructions to the Students**

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of objective type in nature. All questions are compulsory. Each question carries 2 marks.
3. Section B comprises 8 essay type questions out of which students need to do any 5. Each question carries 10 marks.
4. Read the questions carefully and write the answers in the answer sheets provided.
5. Do not write anything on the question paper.
6. Wherever necessary, the diagram drawn should be neat and properly labelled

Roll Number									

20

**SECTION –A (SHORT/OBJECTIVE TYPE QUESTIONS)**  
**(10x2=20 Marks)**

- A Define Industrial Relation.
- B Explain conflict.
- C What do you mean by negotiation?
- D Explain the meaning the grievances?
- E Explain democracy?
- F Define arbitration?
- G What is corrective discipline?
- H Describe the prospective of IR?
- I What is Alternate Dispute Resolution ?
- J What do you mean by collective bargaining?

**SECTION –B (ESSAY TYPE QUESTIONS)**  
**(5x10=50 Marks)**

- 1 What do you mean by IR system? What is its scope? Describe its importance.
- 2 What is work place bullying? What is its impact on employee relations in organizations?
- 3 Explain grievance handling model with diagram.
- 4 Briefly explain the followings  
Types of Grievances  
Termination of employee contact
- 5 Explain the relationship between management of labor unions and productivity.
- 6 Explain trade union act 1926 with its rights, liabilities, provisions and legislation.
- 7 How can employee counselling help in solving the conflicts I nthe organization?
- 8 Describe the types of negotiations in the solving intergroup conflict.

==END OF PAPER==